

# Durweston CE VA Primary School

# E-Safety Policy

Adopted by FGB: July 2017

**Revised: Annually** 

Governors are mindful of their duties under the Equality Act 2010 and have screened this document to ensure compliance with the law.

| Date      | Summary of amendment   |
|-----------|--|
| July 2017 | Review completed to check for compliance with new CP policy 2016; in line with KCSIE 2016                                  |
| July 2017 | E-Safety lead reviewed and amended policy. Submission to FGB for adoption.   |
| July 2017 | Addition of the uses of information technology for bullying and abusive behaviour between young people, including sexting. |
|           |  |
|           |  |
|           |  |
|           |  |

### **Development / Monitoring / Review of this Policy**

Governors are mindful of their duties under the Equality Act 2010 and subject leaders have screened this document in accordance with the 9 equality strands to ensure compliance with the Law.

This document is a statement of the principles, strategies and procedures used to secure these aims throughout the school.

This e-safety policy has been developed by a working group made up of:

- Headteacher
- E-Safety Lead
- Staff including Teachers, Support Staff, Technical staff
- Governors, including parent representatives

Consultation with the whole school community has taken place through newsletters signposting them to the draft e-safety policy and relevant legislation.

The school will monitor the impact of the policy using:

- Logs of reported incidents
- Termly checks of internet activity (including sites visited)
- Internal monitoring data for network activity

### Scope of the Policy

This policy applies to all members of the school community (including staff, pupils, volunteers, parents / carers, visitors, community users) who have access to and are users of school ICT systems, both in and out of the school.

The Education and Inspections Act 2006 empowers Headteachers to such extent as is reasonable, to regulate the behaviour of pupils when they are off the school site and empowers members of staff to impose disciplinary penalties for inappropriate behaviour. This is pertinent to incidents of cyber-bullying, or other esafety incidents covered by this policy, which may take place outside of the school, but is linked to membership of the school. The 2011 Education Act increased these powers with regard to the searching for and of electronic devices and the deletion of data (see separate policy). In the case of both acts, action can only be taken over issues covered by the published Behaviour Policy. The school will deal with such incidents within this policy and associated behaviour and anti-bullying policies and will, where known, inform parents / carers of incidents of inappropriate e-safety behaviour that take place out of school.

### **Roles and Responsibilities**

### Governors:

Governors are responsible for the approval of the E-Safety Policy and for reviewing the effectiveness of the policy. This will be carried out by the Governors receiving regular information about e-safety incidents and monitoring reports. The Child Protection / Safeguarding Governor includes the role of *E-Safety* and involves meetings when appropriate with the E-Safety Lead where they:

- monitor e-safety incident logs
- monitor filtering / change control logs
- create reports for other relevant Governors if needed

### Headteacher:

- The Headteacher has a duty of care for ensuring the safety (including e-safety) of members of the school community, though the day to day responsibility for e-safety will be delegated to the E-Safety Lead.
- The Headteacher and another senior teacher should be aware of the procedures to be followed in the event of a serious e-safety allegation being made against a member of staff. (see flow chart on dealing with e-safety incidents, "Responding to incidents of misuse")
- The Headteacher is responsible for ensuring that the E-Safety Lead and other relevant staff
  receive suitable training to enable them to carry out their e-safety roles and to train other
  colleagues, as relevant.
- The Headteacher will ensure that there is a system in place to allow for monitoring and support of those in school who carry out the internal e-safety monitoring role. This is to provide a safety net and also support to those colleagues who take on important monitoring roles.
- The Senior Leadership Team will receive monitoring reports when appropriate from the E-Safety Lead.

### E-Safety Lead:

- takes day to day responsibility for e-safety issues and has a leading role in establishing and reviewing the school e-safety policies / documents
- ensures that all staff are aware of the procedures that need to be followed in the event of an esafety incident taking place.
- provides training and advice for staff
- liaises with the Local Authority / relevant body
- liaises with school technical staff
- receives reports of e-safety incidents and creates a log of incidents to inform future e-safety developments
- attends relevant meeting / committee of Governors
- reports to Senior Leadership Team when appropriate

### Technical staff:

The IT technician helps the E-safety lead to fulfil their role by ensuring:

- that the school's technical infrastructure is secure and is not open to misuse or malicious attack
- that the school meets required e-safety technical requirements and any Local Authority E-Safety Policy / Guidance that may apply. The school does not have network / internet monitoring tools to monitor misuse / attempted misuse although internet logs can be requested from SWGfL if a suspicion is raised. Users are reminded of their responsibilities through the AUA reviewed annually. The system in place currently is the default security auditing feature within Windows Server, which notifies success/failure of certain predefined events (eg failed password).
- that adult users may only access the networks and devices through a properly enforced password protection policy, in which passwords are regularly changed. Children's access is password protected and changed annually.
- the filtering is carried out by SWGfL. The school does have an option to override this using staff proxy; giving unfiltered access to the internet. Specific sites for the children can be accessed through an override facility. (see appendix "Technical Security Policy Template")
- that they keep up to date with e-safety technical information in order to effectively carry out their e-safety role and to inform and update others as relevant

•

### **Teaching and Support Staff**

Are responsible for ensuring that:

- they have an up to date awareness of e-safety matters and of the current school e-safety policy and practices
- they have read, understood and signed the Staff Acceptable Use Policy / Agreement (AUP)
- they report any suspected misuse or problem to the Headteacher and/or E-Safety Lead for investigation
- all digital communications with pupils / parents / carers should be on a professional level and only carried out using official school systems
- e-safety issues are embedded in all aspects of the curriculum and other activities
- · pupils understand and follow the e-safety and acceptable use policies
- pupils have a good understanding of research skills and the need to avoid plagiarism and uphold copyright regulations
- they monitor the use of digital technologies, mobile devices, cameras etc in lessons and other school activities (where allowed) and implement current policies with regard to these devices
- in lessons where internet use is pre-planned pupils should be guided to sites checked as suitable for their use and that processes are in place for dealing with any unsuitable material that is found in internet searches. If pupils are to be taught how to use search engines and navigate the internet effectively, they should also be made aware of the risks involved and the processes in place for dealing with any unsuitable material.

Staff should be aware of the potential uses of information technology for bullying and abusive behaviour between young people, including sexting. Sexting involves images or videos which are indecent or of a sexual nature, generated by children under the age of 18 or of children under the age of 18, shared via a mobile phone, handheld device or website. Incidents of sexting will be investigated and managed in line with the pupil acceptable user agreement and E-safety policy. We work in line with guidance from UKCCIS: 'Sexting in schools and colleges: responding to incidents and safeguarding young people'.

### **Designated Safeguarding Lead**

These people should be trained in e-safety issues and be aware of the potential for serious child protection / safeguarding issues to arise from:

- sharing of personal data
- access to illegal / inappropriate materials
- inappropriate on-line contact with adults / strangers
- potential or actual incidents of grooming
- cyber-bullying

### **Pupils:**

- are responsible for using the school digital technology systems in accordance with the Pupil Acceptable Use Policy
- have a good understanding of research skills and the need to avoid plagiarism and uphold copyright regulations
- need to understand the importance of reporting abuse, misuse or access to inappropriate materials and know how to do so
- will be expected to know and understand policies on the use of mobile devices and digital cameras. They should also know and understand policies on the taking / use of images and on cyber-bullying.

 should understand the importance of adopting good e-safety practice when using digital technologies out of school and realise that the school's E-Safety Policy covers their actions out of school, if related to their membership of the school

### Parents / Carers

Parents / Carers play a crucial role in ensuring that their children understand the need to use the internet / mobile devices in an appropriate way. The school will take every opportunity to help parents understand these issues through parents' evenings, newsletters, letters, website / VLE and information about national / local e-safety campaigns / literature. Parents and carers will be encouraged to support the school in promoting good e-safety practice and to follow guidelines on the appropriate use of:

- digital and video images taken at school events as explained on the school website
- access to parents' sections of the website / VLE and on-line student / pupil records
- their children's personal devices in the school

### **Policy Statements**

### **Education – pupils**

Whilst regulation and technical solutions are very important, their use must be balanced by educating pupils to take a responsible approach. The education of pupils in e-safety is therefore an essential part of the school's e-safety provision. Children and young people need the help and support of the school to recognise and avoid e-safety risks and build their resilience.

E-safety should be a focus in all areas of the curriculum and staff should reinforce e-safety messages across the curriculum. The e-safety curriculum should be broad, relevant and provide progression, with opportunities for creative activities and will be provided in the following ways:

- A planned e-safety curriculum should be provided as part of Computing / PHSE / other lessons and should be regularly revisited
- Key e-safety messages should be reinforced as part of a planned programme of assemblies delivered either termly or annually.
- Pupils should be taught in all lessons to be critically aware of the materials / content they
  access on-line and be guided to validate the accuracy of information.
- Pupils should be taught to acknowledge the source of information used and to respect copyright when using material accessed on the internet
- Pupils should be helped to understand the need for the Pupil Acceptable Use Agreement and encouraged to adopt safe and responsible use both within and outside school
- Staff should act as good role models in their use of digital technologies the internet and mobile devices
- In lessons where internet use is pre-planned, it is best practice that pupils should be guided to sites checked as suitable for their use and that processes are in place for dealing with any unsuitable material that is found in internet searches. If pupils are to be taught how to use search engines and navigate the internet effectively, they should also be made aware of the risks involved and the processes in place for dealing with any unsuitable material.
- Where pupils are allowed to freely search the internet, staff should be vigilant in monitoring the content of the websites the young people visit.
- It is accepted that from time to time, for good educational reasons, students may need to research topics (eg racism, drugs, discrimination) that would normally result in internet searches being blocked. In such a situation, staff can access the internet through staff proxy for the period of study. Again, adults are reminded of the associated responsibilities for this through their AUA. Staff proxy access is logged by the adult using it. The log is kept and monitored by the computing lead.

### Education - parents / carers

Many parents and carers have only a limited understanding of e-safety risks and issues, yet they play an essential role in the education of their children and in the monitoring / regulation of the children's on-line

behaviours. Parents may underestimate how often children and young people come across potentially harmful and inappropriate material on the internet and may be unsure about how to respond.

The school will therefore seek to provide information and awareness to parents and carers through:

- Curriculum activities
- Letters, newsletters, web site, VLE
- Parents / Carers evenings / sessions
- High profile events / campaigns eg Safer Internet Day
- Reference to the relevant web sites / publications eg <u>www.swgfl.org.uk</u> <u>www.saferinternet.org.uk/</u> <u>http://www.childnet.com/parents-and-carers</u> (see appendix for further links / resources)

### **Education & Training - Staff / Volunteers**

It is essential that all staff receive e-safety training and understand their responsibilities, as outlined in this policy. Training will be offered as follows:

- A planned programme of formal e-safety training will be made available to staff. This will be regularly updated and reinforced. An audit of the e-safety training needs of all staff will be carried out regularly.
- All new staff should receive e-safety training as part of their induction programme, ensuring that they fully understand the school e-safety policy and Acceptable Use Agreements.
- The E-Safety Lead will receive regular updates through attendance at external training events (eg from SWGfL / LA / other relevant organisations) and by reviewing guidance documents released by relevant organisations.
- This E-Safety policy and its updates will be presented to and discussed by staff in staff / team meetings / INSET days.
- The E-Safety Coordinator / Officer (or other nominated person) will provide advice / guidance / training to individuals as required.

### Training – Governors

Governors should take part in e-safety training / awareness sessions, with particular importance for those who are members of any subcommittee / group involved in technology / e-safety / health and safety / child protection. This may be offered in a number of ways:

- Attendance at training provided by the Local Authority / National Governors Association / or other relevant organisation (eg SWGfL).
- Participation in school training / information sessions for staff or parents

### Technical – infrastructure / equipment, filtering and monitoring

The school will be responsible for ensuring that the school infrastructure / network is as safe and secure as is reasonably possible and that policies and procedures approved within this policy are implemented. It will also need to ensure that the relevant people named in the above sections will be effective in carrying out their e-safety responsibilities:

See also, Technical Security Template Policy in the appendix.

- School technical systems will be managed in ways that ensure that the school meets recommended technical requirements (these may be outlined in Local Authority / other relevant body policy and guidance)
- There will be regular reviews of the security of school technical systems using standard windows server tools.
- Servers, wireless systems and cabling is securely located other than the servers which are in a room that is unlocked during the day.
- All users will have clearly defined access rights to school technical systems and devices.

- All users will be provided with a username and secure password. An up to date record of users
  and their usernames will be kept. Users are responsible for the security of their username and
  password and will be required to change their password every year in September.
- The "master / administrator" passwords for the school ICT system, used by the Network Manager (or other person) must also be available to the *Headteacher and IT lead* or other nominated senior leader and kept in a secure place (eg school safe)
- IT technician is responsible for ensuring that software licence logs are accurate and up to date and that regular checks are made to reconcile the number of licences purchased against the number of software installations
- Internet access is filtered for all users. Illegal content (child sexual abuse images) is filtered by the broadband or filtering provider by actively employing the Internet Watch Foundation CAIC list. Content lists are regularly updated and internet use is logged and regularly monitored. There is a clear process in place to deal with requests for filtering changes.
- On request, School technical staff monitor and record the activity of users on the school technical systems and users are made aware of this in the Acceptable Use Agreement.
- An appropriate system is in place for users to report any actual / potential technical incident / security breach to the relevant person, as agreed.
- Appropriate security measures are in place to protect the servers, firewalls, routers, wireless
  systems, work stations, mobile devices etc from accidental or malicious attempts which might
  threaten the security of the school systems and data. These are tested regularly. The school
  infrastructure and individual workstations are protected by up to date virus software.
- Each class is given a username and password for temporary access (eg trainee teachers, supply teachers, visitors) onto the school systems.
- An agreed policy is in place regarding the extent of personal use that users (staff / students / pupils / community users) and their family members are allowed on school devices that may be used out of school.
- Restrictions are used to control the downloading of executable files and installing programmes on school devices.
- An agreed policy is in place regarding the use of removable media (eg memory sticks / CDs / DVDs) by users on school devices. Personal data cannot be taken off the school site unless safely encrypted or otherwise secured and sensible precautions are taken when sending it over the internet. (see School Personal Data Policy Template)

### Use of digital and video images

The development of digital imaging technologies has created significant benefits to learning, allowing staff and pupils instant use of images that they have recorded themselves or downloaded from the internet. However, staff, parents / carers and pupils need to be aware of the risks associated with publishing digital images on the internet. Such images may provide avenues for cyberbullying to take place. Digital images may remain available on the internet forever and may cause harm or embarrassment to individuals in the short or longer term. It is common for employers to carry out internet searches for information about potential and existing employees. The school will inform and educate users about these risks and will implement policies to reduce the likelihood of the potential for harm:

- When using digital images, staff should inform and educate pupils about the risks associated with the taking, use, sharing, publication and distribution of images. In particular they should recognise the risks attached to publishing their own images on the internet eg on social networking sites.
- In accordance with guidance from the Information Commissioner's Office, parents / carers are welcome to take videos and digital images of their children at school events for their own personal use (as such use in not covered by the Data Protection Act). To respect everyone's privacy and in some cases protection, these images should not be published / made publicly available on social networking sites without the permission of all of the parents/carers of the children in the image, nor should parents / carers comment on any activities involving other pupils in the digital / video images.
- Staff and volunteers are allowed to take digital / video images to support educational aims, but must follow school policies concerning the sharing, distribution and publication of those images. Those images should only be taken on a school memory card, the personal memory cards of staff should not be used for such purposes.

- Care should be taken when taking digital / video images that pupils are appropriately dressed and are not participating in activities that might bring the individuals or the school into disrepute.
- Pupils must not take, use, share, publish or distribute images of others without their permission
- Photographs published on the website, or elsewhere that include pupils will be selected carefully and will comply with good practice guidance on the use of such images.
- Pupils' full names will not be used anywhere on a website or blog, particularly in association with photographs.
- Written permission from parents or carers will be obtained before photographs of pupils are
  published on the school website (covered as part of the AUA signed by parents or carers at the
  start of the year see Parents / Carers Acceptable Use Agreement in the appendix)
- Pupil's work can only be published with the permission of the pupil and parents or carers.

### **Data Protection**

Personal data will be recorded, processed, transferred and made available according to the Data Protection Act 1998 which states that personal data must be:

- Fairly and lawfully processed
- Processed for limited purposes
- Adequate, relevant and not excessive
- Accurate
- Kept no longer than is necessary
- Processed in accordance with the data subject's rights
- Secure
- Only transferred to others with adequate protection.

### The school / academy must ensure that:

- It will hold the minimum personal data necessary to enable it to perform its function and it will not hold it for longer than necessary for the purposes it was collected for.
- Every effort will be made to ensure that data held is accurate, up to date and that inaccuracies
  are corrected without unnecessary delay.
- All personal data will be fairly obtained in accordance with the "Privacy Notice" and lawfully
  processed in accordance with the "Conditions for Processing".
- It has a Data Protection Policy
- It is registered as a Data Controller for the purposes of the Data Protection Act (DPA)
- It has clear and understood arrangements for the security, storage and transfer of personal data
- Data subjects have rights of access and there are clear procedures for this to be obtained
- There are clear and understood policies and routines for the deletion and disposal of data
- There is a policy for reporting, logging, managing and recovering from information risk incidents
- There are clear Data Protection clauses in all contracts where personal data may be passed to third parties
- There are clear policies about the use of cloud storage / cloud computing which ensure that such data storage meets the requirements laid down by the Information Commissioner's Office.

### Staff must ensure that they:

- At all times take care to ensure the safe keeping of personal data, minimising the risk of its loss or misuse.
- Use personal data only on secure password protected computers and other devices, ensuring that they are properly "logged-off" at the end of any session in which they are using personal data.
- Transfer data using encryption and secure password protected devices.

When personal data is stored on any portable computer system, memory stick or any other removable media:

- the data must be encrypted and password protected
- the device must be password protected

- the device must offer approved virus and malware checking software
- the data must be securely deleted from the device, in line with school policy (below) once it has been transferred or its use is complete

### **Communications**

A wide range of rapidly developing communications technologies has the potential to enhance learning. The following table shows how the school currently considers the benefit of using these technologies for education outweighs their risks / disadvantages:

|  | Staff    | & oth                    | er adı                     | ults        | Students / Pupils |                          |                               |             |  |  |
|--|----------|--------------------------|----------------------------|-------------|-------------------|--------------------------|-------------------------------|-------------|--|--|
| Communication Technologies                                       | Allowed  | Allowed at certain times | Allowed for selected staff | Not allowed | Allowed           | Allowed at certain times | Allowed with staff permission | Not allowed |  |  |
| Mobile phones may be brought to school                           | ✓        |                          |                            |             |                   |                          |                               | ✓           |  |  |
| Use of mobile phones in lessons                                  |          |                          |                            | ✓           |                   |                          |                               | <b>√</b>    |  |  |
| Use of mobile phones in social time                              |          | ✓                        |                            |             |                   |                          |                               | ✓           |  |  |
| Taking photos on mobile phones or other camera devices           |          | ✓                        |                            |             | ✓                 |                          |                               |             |  |  |
| Use of hand held devices eg PDAs, PSPs                           |          | ✓                        |                            |             | ✓                 |                          |                               |             |  |  |
| Use of personal e-mail addresses in school, or on school network | <b>✓</b> |                          |                            |             |                   |                          |                               | ✓           |  |  |
| Use of school e-mail for personal e-mails                        |          | ✓                        |                            |             |                   |                          |                               | ✓           |  |  |
| Use of chat rooms / facilities                                   |          |                          |                            | ✓           |                   |                          |                               | ✓           |  |  |
| Use of instant messaging   |          |                          |                            | ✓           |                   |                          |                               | <b>✓</b>    |  |  |
| Use of social networking sites                                   |          |                          |                            | ✓           |                   |                          |                               | ✓           |  |  |
| Use of blogs   |          | <b>√</b>                 |                            |             |                   | ✓                        |                               |             |  |  |

When using communication technologies the school considers the following as good practice:

- The official school email service may be regarded as safe and secure and is monitored. Users should be aware that email communications are monitored. Staff and pupils should therefore use only the school email service to communicate with others when in school, or on school systems (eg by remote access).
- Users must immediately report, to the nominated person in accordance with the school policy, the receipt of any communication that makes them feel uncomfortable, is offensive, discriminatory, threatening or bullying in nature and must not respond to any such communication.
- Any digital communication between staff and pupils or parents / carers (email, chat, VLE etc)
  must be professional in tone and content. These communications may only take place on
  official (monitored) school systems. Personal email addresses, text messaging or social media
  must not be used for these communications.
- Whole class / group email addresses may be used at KS1, while pupils at KS2 and above will be provided with individual school email addresses for educational use.
- Pupils should be taught about e-safety issues, such as the risks attached to the sharing of
  personal details. They should also be taught strategies to deal with inappropriate
  communications and be reminded of the need to communicate appropriately when using digital
  technologies.
- Personal information should not be posted on the school website and only official email addresses should be used to identify members of staff.

### **Social Media - Protecting Professional Identity**

All schools, academies and local authorities have a duty of care to provide a safe learning environment for pupils and staff. Schools and local authorities could be held responsible, indirectly for acts of their employees in the course of their employment. Staff members who harass, cyberbully, discriminate on the grounds of sex, race or disability or who defame a third party may render the school or local authority liable to the injured party. Reasonable steps to prevent predictable harm must be in place.

The school provides the following measures to ensure reasonable steps are in place to minimise risk of harm to pupils, staff and the school through limiting access to personal information:

- Training to include: acceptable use; social media risks; checking of settings; data protection; reporting issues.
- Clear reporting guidance, including responsibilities, procedures and sanctions
- Risk assessment, including legal risk

### School staff should ensure that:

- No reference should be made in social media to pupils, parents / carers or school staff
- They do not engage in online discussion on personal matters relating to members of the school community
- Personal opinions should not be attributed to the school or local authority
- Security settings on personal social media profiles are regularly checked to minimise risk of loss of personal information.

The school's use of social media for professional purposes will be checked regularly by the senior risk officer and e-safety team to ensure compliance with the Social Media, Data Protection, Communications, Digital Image and Video Policies.

### **Unsuitable / inappropriate activities**

The school believes that the activities referred to in the following section would be inappropriate in a school context and that users, as defined below, should not engage in these activities in school or outside school when using school equipment or systems. The school policy restricts usage as follows:

| User Action   | s  | Acceptable | Acceptable at certain times | Acceptable<br>for nominated<br>users | Unacceptable | Unacceptable<br>and illegal |
|---|--|------------|-----------------------------|--------------------------------------|--------------|-----------------------------|
| Users shall<br>not visit<br>Internet sites,<br>make, post,<br>download,<br>upload, data | Child sexual abuse images –The making, production or distribution of indecent images of children. Contrary to The Protection of Children Act 1978                          |            |                             |                                      |              | Х                           |
|   | Grooming, incitement, arrangement or facilitation of sexual acts against children Contrary to the Sexual Offences Act 2003.  |            |                             |                                      |              | Х                           |
| transfer,<br>communicate<br>or pass on,   | Possession of an extreme pornographic image (grossly offensive, disgusting or otherwise of an obscene character) Contrary to the Criminal Justice and Immigration Act 2008 |            |                             |                                      |              | Х                           |
| material,<br>remarks,<br>proposals or   | criminally racist material in UK – to stir up religious hatred (or hatred on the grounds of sexual orientation) - contrary to the Public Order Act 1986                    |            |                             |                                      |              | Х                           |
| comments that contain or relate to:   | pornography  |            |                             |                                      | Х            |                             |
|   | promotion of any kind of discrimination  |            |                             |                                      | Х            |                             |
|   | threatening behaviour, including promotion of physical violence or mental harm   |            |                             |                                      | Х            |                             |
|   | any other information which may be offensive to colleagues or breaches the integrity of the ethos of the school or brings the school into disrepute                        |            |                             |                                      | Х            |                             |
| Using school systems to r   | un a private business  |            |                             |                                      | Х            |                             |
| Using systems, application safeguards employed by                                       | ns, websites or other mechanisms that bypass the filtering or other the school / academy   |            |                             |                                      | Х            |                             |
| Infringing copyright  |  |            |                             |                                      | Х            |                             |
|   | onfidential or proprietary information (eg financial / personal information, work access codes and passwords)  |            |                             |                                      | Х            |                             |
| Creating or propagating co  | omputer viruses or other harmful files   |            |                             |                                      | Х            |                             |
| Unfair usage (downloading   | g / uploading large files that hinders others in their use of the internet)  |            |                             |                                      | Х            |                             |
| On-line gaming (education   | nai)   |            | Х                           |                                      |              |                             |

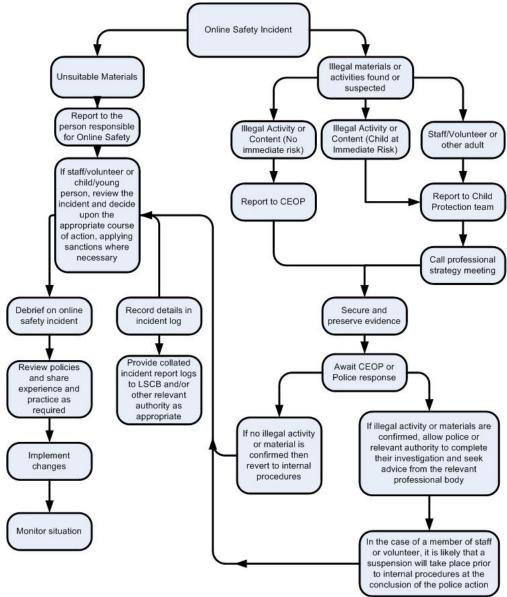
| On-line gaming (non educational)     |   | Х |  |
|--------------------------------------|---|---|--|
| On-line gambling                     |   | Х |  |
| On-line shopping / commerce          | Χ |   |  |
| File sharing                         |   | Х |  |
| Use of social media                  |   | Χ |  |
| Use of messaging apps                |   | Х |  |
| Use of video broadcasting eg Youtube | Χ |   |  |

### Responding to incidents of misuse

This guidance is intended for use when staff need to manage incidents that involve the use of online services. It encourages a safe and secure approach to the management of the incident. Incidents might involve illegal or inappropriate activities (see "User Actions" above).

### **Illegal Incidents**

If there is any suspicion that the web site(s) concerned may contain child abuse images, or if there is any other suspected illegal activity, refer to the right hand side of the Flowchart (below and appendix) for responding to online safety incidents and report immediately to the police.



### Other Incidents

It is hoped that all members of the school community will be responsible users of digital technologies, who understand and follow school policy. However, there may be times when infringements of the policy could take place, through careless or irresponsible or, very rarely, through deliberate misuse.

### In the event of suspicion, all steps in this procedure should be followed:

- Have more than one senior member of staff / volunteer involved in this process. This is vital to protect individuals if accusations are subsequently reported.
- Conduct the procedure using a designated computer that will not be used by young people and if necessary can be taken off site by the police should the need arise. Use the same computer for the duration of the procedure.
- It is important to ensure that the relevant staff should have appropriate internet access to conduct the procedure, but also that the sites and content visited are closely monitored and recorded (to provide further protection).
- Record the url of any site containing the alleged misuse and describe the nature of the content
  causing concern. It may also be necessary to record and store screenshots of the content on
  the machine being used for investigation. These may be printed, signed and attached to the
  form (except in the case of images of child sexual abuse see below)

- Once this has been completed and fully investigated the group will need to judge whether this
  concern has substance or not. If it does then appropriate action will be required and could
  include the following:
  - Internal response or discipline procedures
  - Involvement by Local Authority or national / local organisation (as relevant).
  - · Police involvement and/or action
- If content being reviewed includes images of Child abuse then the monitoring should be halted and referred to the Police immediately. Other instances to report to the police would include:
  - incidents of 'grooming' behaviour
  - the sending of obscene materials to a child
  - adult material which potentially breaches the Obscene Publications Act
  - · criminally racist material
  - other criminal conduct, activity or materials
- Isolate the computer in question as best you can. Any change to its state may hinder a later police investigation.

It is important that all of the above steps are taken as they will provide an evidence trail for the school and possibly the police and demonstrate that visits to these sites were carried out for child protection purposes. The completed form should be retained by the group for evidence and reference purposes.

### **School Actions & Sanctions**

It is more likely that the school will need to deal with incidents that involve inappropriate rather than illegal misuse. It is important that any incidents are dealt with as soon as possible in a proportionate manner, and that members of the school community are aware that incidents have been dealt with. It is intended that incidents of misuse will be dealt with through normal behaviour / disciplinary procedures as follows:

Students / Pupils

**Actions / Sanctions** 

| Incidents:   |                        |                        |                      |                 | staff<br>urity etc  |                         | met   |         | tion /                                    |
|--|------------------------|------------------------|----------------------|-----------------|---|-------------------------|---|---------|---|
|  | Refer to class teacher | Refer to E-Safety Lead | Refer to Headteacher | Refer to Police | Refer to technical support staff for action re filtering / security | Inform parents / carers | Removal of network / internet access rights | Warning | Further sanction eg detention / exclusion |
| Deliberately accessing or trying to access material that could be considered illegal (see list in earlier section on unsuitable / inappropriate activities). |                        | Х                      | Х                    | Х               |   | х                       | Х   |         |   |
| Unauthorised use of non-educational sites during lessons   |                        | х                      | х                    |                 |   |                         |   |         |   |
| Unauthorised use of mobile phone / digital camera / other mobile device  |                        | х                      | х                    |                 |   |                         |   |         |   |
| Unauthorised use of social media / messaging apps / personal email   |                        | x                      | х                    |                 |   |                         |   |         |   |
| Unauthorised downloading or uploading of files   |                        | х                      | x                    |                 |   |                         |   |         |   |
| Allowing others to access school network by sharing username and passwords   | х                      | x                      |                      |                 |   |                         |   |         |   |
| Attempting to access or accessing the school / academy network, using another student's / pupil's account  | x                      | x                      |                      |                 |   |                         |   |         |   |
| Attempting to access or accessing the schoolnetwork, using the account of a member of staff  |                        |                        | х                    |                 |   |                         |   |         |   |
| Corrupting or destroying the data of other users   |                        |                        | х                    |                 |   |                         |   |         |   |
| Sending an email, text or message that is regarded as offensive, harassment or of a bullying nature  |                        |                        | х                    |                 |   | x                       | x   |         |   |
| Continued infringements of the above, following previous warnings or sanctions   |                        |                        | х                    |                 |   | х                       | x   |         |   |
| Actions which could bring the school into disrepute or breach the integrity of the ethos of the school   |                        |                        | х                    |                 |   |                         |   |         |   |
| Using proxy sites or other means to subvert the school's filtering system  |                        |                        | х                    |                 |   |                         |   |         |   |
| Accidentally accessing offensive or pornographic material and failing to report the incident   |                        |                        | х                    |                 |   |                         |   |         |   |
| Deliberately accessing or trying to access offensive or pornographic material  |                        |                        | х                    |                 |   | х                       | x   |         |   |
| Receipt or transmission of material that infringes the copyright of another person or infringes the Data Protection Act                                      |                        |                        | х                    |                 |   |                         |   |         |   |

## Staff

# **Actions / Sanctions**

| Incidents:   |                        |                      |                               |                 | <b>=</b>   |         |            |                     |
|--|------------------------|----------------------|-------------------------------|-----------------|--|---------|------------|---------------------|
|  | Refer to E-safety lead | Refer to Headteacher | Refer to Local Authority / HR | Refer to Police | Refer to Technical Support Staff for action re filtering etc | Warning | Suspension | Disciplinary action |
| Deliberately accessing or trying to access material that could be considered illegal (see list in earlier section on unsuitable / inappropriate activities).       |                        | Х                    | Х                             | Х               |  |         |            |                     |
| Inappropriate personal use of the internet / social media / personal email   |                        | х                    |                               |                 |  |         |            |                     |
| Unauthorised downloading or uploading of files   | x                      |                      |                               |                 | х  |         |            |                     |
| Allowing others to access school network by sharing username and passwords or attempting to access or accessing the school network, using another person's account | x                      |                      |                               |                 |  |         |            |                     |
| Careless use of personal data eg holding or transferring data in an insecure manner  | х                      |                      |                               |                 |  |         |            |                     |
| Deliberate actions to breach data protection or network security rules   |                        | х                    |                               |                 |  |         |            |                     |
| Corrupting or destroying the data of other users or causing deliberate damage to hardware or software  |                        | х                    |                               |                 |  |         |            |                     |
| Sending an email, text or message that is regarded as offensive, harassment or of a bullying nature  |                        | х                    |                               |                 |  |         |            |                     |
| Using personal email / social networking / instant messaging / text messaging to carrying out digital communications with pupils                                   |                        | x                    | x                             |                 |  |         |            |                     |
| Actions which could compromise the staff member's professional standing  |                        | х                    |                               |                 |  |         |            |                     |
| Actions which could bring the school into disrepute or breach the integrity of the ethos of the school / academy   |                        | х                    | x                             |                 |  |         |            |                     |
| Using unauthorised proxy sites or other means to subvert the school's filtering system   |                        | Х                    | Х                             |                 |  |         |            |                     |
| Accidentally accessing offensive or pornographic material and failing to report the incident   |                        | х                    |                               |                 |  |         |            |                     |
| Deliberately accessing or trying to access offensive or pornographic material  |                        | х                    | х                             |                 |  | х       | х          |                     |
| Breaching copyright or licensing regulations   | х                      |                      |                               |                 |  |         |            |                     |
| Continued infringements of the above, following previous warnings or sanctions   |                        | х                    |                               |                 |  |         |            |                     |

Copies of the more detailed policies and agreements can be accessed from the E-safety Lead or school office.

### Accompanying policies:

- Pupil Acceptable Use Agreement template (KS2 children)
- Pupil Acceptable Use Agreement template (KS1 children)
- Parents / Carers Acceptable Use Agreement template
- Staff and Volunteers Acceptable Use Agreement Policy template
- Responding to incidents of misuse flowchart
- Record of reviewing sites (for internet misuse)
- School Reporting Log template
- School Training Needs Audit template
- School Technical Security Policy template
- School Personal Data Policy template
- School Policy Template Electronic Devices, Search and Deletion

Links to other organisations or documents

The following links may help those who are developing or reviewing a school e-safety policy.

**UK Safer Internet Centre** 

Safer Internet Centre -

South West Grid for Learning

Childnet

<u>Professionals Online Safety Helpline</u>

**Internet Watch Foundation** 

CEOP

http://ceop.police.uk/ ThinkUKnow

Others:

INSAFE - <a href="http://www.saferinternet.org/ww/en/pub/insafe/index.htm">http://www.saferinternet.org/ww/en/pub/insafe/index.htm</a>

UK Council for Child Internet Safety (UKCCIS) www.education.gov.uk/ukccis

Netsmartz <a href="http://www.netsmartz.org/index.aspx">http://www.netsmartz.org/index.aspx</a>

**Support for Schools** 

Specialist help and support <u>SWGfL BOOST</u>

Cyberbullying

Scottish Anti-Bullying Service, Respectme - http://www.respectme.org.uk/

Scottish Government Better relationships, better learning, better behaviour

DCSF - Cyberbullying guidance

<u>DfE – Preventing & Tackling Bullying – Advice to school leaders, staff and Governing Bodies</u>

Anti-Bullying Network - <a href="http://www.antibullying.net/cyberbullying1.htm">http://www.antibullying.net/cyberbullying1.htm</a>

Cyberbullying.org - <a href="http://www.cyberbullying.org/">http://www.cyberbullying.org/</a>

**Social Networking** 

Digizen – Social Networking

SWGfL - Facebook - Managing risk for staff and volunteers working with children and young people

Connectsafely Parents Guide to Facebook

**Facebook Guide for Educators** 

Curriculum

SWGfL Digital Literacy & Citizenship curriculum

Glow - <a href="http://www.educationscotland.gov.uk/usingglowandict/">http://www.educationscotland.gov.uk/usingglowandict/</a>

Alberta, Canada - digital citizenship policy development guide.pdf

Teach Today - www.teachtoday.eu/

Insafe - Education Resources

Somerset - e-Sense materials for schools

Mobile Devices / BYOD

Cloudlearn Report Effective practice for schools moving to end locking and blocking

NEN - Guidance Note - BYOD

**Data Protection** 

Information Commissioners Office:

Your rights to your information – Resources for Schools - ICO

ICO pages for young people

Guide to Data Protection Act - Information Commissioners Office

Guide to the Freedom of Information Act - Information Commissioners Office

ICO guidance on the Freedom of Information Model Publication Scheme

ICO Freedom of Information Model Publication Scheme Template for schools (England)

ICO - Guidance we gave to schools - September 2012 (England)

ICO Guidance on Bring Your Own Device

**ICO Guidance on Cloud Hosted Services** 

<u>Information Commissioners Office good practice note on taking photos in schools ICO Guidance Data Protection Practical Guide to IT Security</u>

ICO - Think Privacy Toolkit

<u>ICO – Personal Information Online – Code of Practice</u>

ICO – Access Aware Toolkit

**ICO Subject Access Code of Practice** 

ICO – Guidance on Data Security Breach Management

SWGfL - Guidance for Schools on Cloud Hosted Services

LGfL - Data Handling Compliance Check List

Somerset - Flowchart on Storage of Personal Data

NEN - Guidance Note - Protecting School Data

Professional Standards / Staff Training

DfE - Safer Working Practice for Adults who Work with Children and Young People

Kent - Safer Practice with Technology

Childnet / TDA - Social Networking - a guide for trainee teachers & NQTs

Childnet / TDA - Teachers and Technology - a checklist for trainee teachers & NQTs

<u>UK Safer Internet Centre Professionals Online Safety Helpline</u>

Infrastructure / Technical Support

Somerset - Questions for Technical Support

NEN - Guidance Note - esecurity

Working with parents and carers

SWGfL / Common Sense Media Digital Literacy & Citizenship Curriculum

SWGfL BOOST Presentations - parents presentation

Connect Safely - a Parents Guide to Facebook

Vodafone Digital Parents Magazine

**Childnet Webpages for Parents & Carers** 

<u>DirectGov - Internet Safety for parents</u>

<u>Get Safe Online - resources for parents</u>

Teach Today - resources for parents workshops / education

The Digital Universe of Your Children - animated videos for parents (Insafe)

Insafe - A guide for parents - education and the new media

The Cybersmile Foundation (cyberbullying) - advice for parents

Research

EU Kids on Line Report - "Risks and Safety on the Internet" - January 2011

Futurelab - "Digital participation - its not chalk and talk any more!"